

# TIMELINE OF DHR PROCESS

## 1. Complaint

## 2. Intake Meeting

## 3. Determination if Complaint will be Accepted

Must be 10 working days after intake meeting

## 4. Investigation

100 working day timeline with possibility to extend if necessary

## 5. Informal Resolution

If agreed to by both parties

## 6. Outcome of Investigation

## 7. Appeal to CSU Chancellor's Office from the non-prevailing party

Must be within 10 working days of receiving investigation outcome

## 8. Final Outcome