

Department Overview

The Labor and Employee Relations office provides assistance regarding interpretation and administration of the collective bargaining agreements as well as the facilitation of regulatory compliance with University policies. This office oversees the performance evaluation process, addresses grievances and investigates workplace misconduct.

Strengths

- Professional Staff
- Polite & Courteous Staff
- Knowledgeable Staff

Opportunities for Improvement

- Result Meets My Needs & Requirements
- Communicates Effectively
- Makes it Easy to Handle My Request

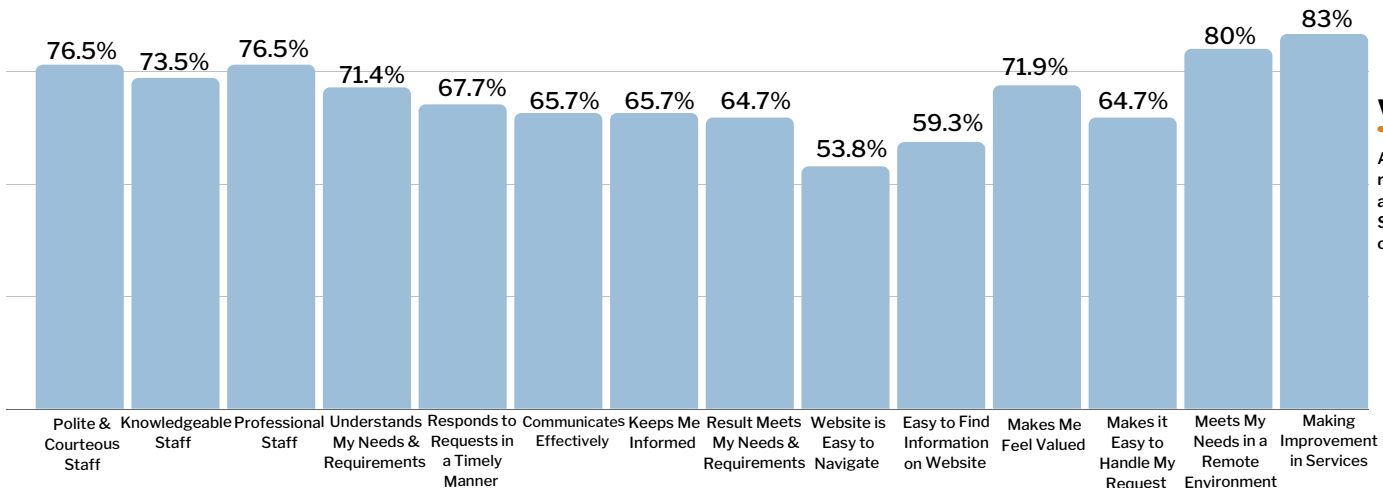


40 /489
 Overall respondents



60%
 Overall satisfaction

Satisfaction with Department Services



VALUES

Aggregate data of respondents who answered Somewhat Satisfied, Satisfied, or Very Satisfied.