

HRDI CUSTOMER SATISFACTION SURVEY 2022

PAYROLL SERVICES

Department Overview

Payroll services is responsible for processing employee pay and absence management.

Strengths

- Makes Me Feel Valued as a Customer
- Result Meets My Needs & Requirements
- Services Meet My Needs in a Remote Environment

Opportunities for Improvement

- Communicates Effectively
- Responds to Requests in a Timely Manner
- Knowledgeable Staff



207/**489**
 Overall respondents



81.6%
 Overall satisfaction

Satisfaction with Department Services

