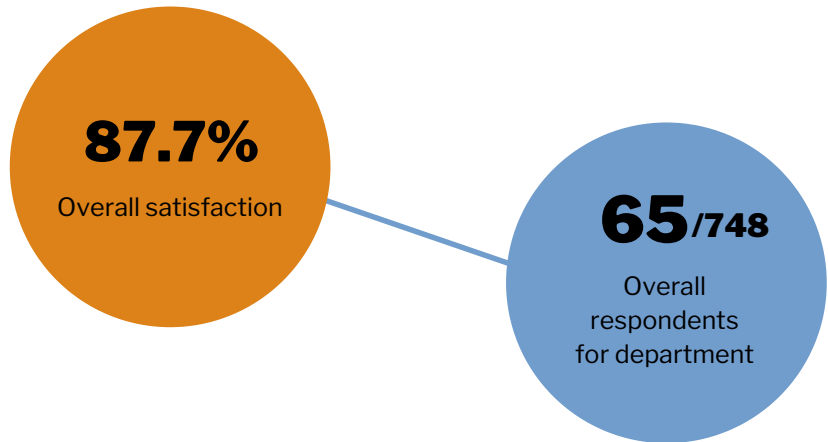


VICE PRESIDENT OPERATIONS

Department Overview

The Vice President's office is responsible for division operations, employee recognition programs, email and website communication, budget and data analytics.



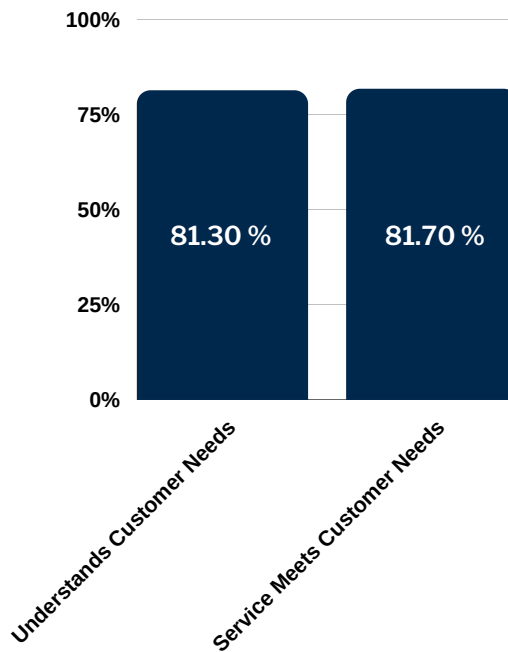
Customer Positive Experiences

- Staff understood customer needs
- Time to respond to a request
- Result met customer needs

Customer Suggestions for Improvement

- Time of completion

SATISFACTION WITH DEPARTMENT SERVICES



COMPLETION TIME OF DEPARTMENT SERVICES

